



Volunteer Translator

Community Programs, Location: Calgary, Alberta

About Closer To Home Community Services

Closer to Home Community Services (CTH) is a non-profit organization located in Alberta since 1995. CTH provides a wide range of services designed to meet the unique needs of children, youth and families.

About the Position: Closer to Home is looking for a dedicated, community-minded individual to join our Healthy Families program as a Volunteer Translator. In this role, you will be the vital link between our support workers and families, ensuring that essential health and wellness information is communicated clearly and with empathy.

Responsibilities:

- Accompany program staff to family homes to provide real-time oral translation during scheduled visits.
- Act as a bridge of understanding, ensuring cultural nuances are respected during communication.
- Commit to consistent Tuesday sessions to build rapport and trust with the families.
- Participate in staff training and workshops
- Work as part of a team with our Healthy Families program

Language Requirements

We are currently seeking volunteers who are fluent in at least one (or both) of the following:

- French
- Amharic

Qualifications:

- Must be available on Tuesdays (specific hours to be discussed during the interview).
- Demonstrated ability and previous experience in working as a translator in French or Amharic is considered an asset
- Ability to travel independently to and from families' homes within the community.
- Self-motivated individual with the ability to maintain a high degree of professionalism and confidentiality
- Able to work well in a team environment
- Highly organized, adaptable and able to effectively manage multiple priorities at one time



- Exceptional written and verbal communication skills; comfortable interacting with people from a variety of backgrounds
- Culturally competent and able to conduct yourself in a respectful manner, encouraging the cultural/spiritual beliefs and practices of others
- A Police Information Check with a Vulnerable Sector Search and an Intervention Record Check must be completed prior to commencement. Any convictions or records should be disclosed before hire
- Current First Aid Level C from an Alberta OHS-approved agency
- This position requires travel to and from locations around the city. We ask that the successful candidate have a driver's license and access to a reliable vehicle
- Experience working in a non-profit setting is considered an asset

Required Competencies: All positions at Closer to Home Community Services require (5) competencies: *Instills Trust, Consumer Focus, Communicates Effectively, Situational Adaptability and Ensures Accountability.*

We thank all applicants for their interest; however, only those selected for an interview will be contacted.

For more information on our organization, please visit our website at www.closetohome.com.

Land Acknowledgement

In the spirit of respect, reciprocity and truth, we honour and acknowledge that we are gathered on the ancestral lands of the Siksikaitsitapi (Blackfoot Confederacy), which is comprised of the Siksika, Kainai, Piikani and Amskapi Piikani Nations, and the shared territories of the Tsuut'ina Nation and Iyarde Nakoda Nations, all of whom are the original signatories of the Blackfoot Treaty #7 in Southern Alberta. We also recognize Mohkinstsis (Calgary) as a home to members of the Metis Settlements and communities within Alberta.